**Dabbewala Project - Code of Conduct**

**Purpose**

The Dabbewala Project is committed to fostering a welcoming, inclusive, and respectful environment for all participants, including students, tiffin service providers, and the development team. This Code of Conduct outlines our expectations to ensure a positive, safe, and collaborative experience for everyone involved.

**Applicability**

This Code of Conduct applies to all participants, including:

* Hostel students using the platform.
* Tiffin service providers partnering with the platform.
* Developers, contributors, and administrators of the Dabbewala platform.
* Any third-party entities interacting with the platform.

**Guiding Principles**

1. **Respect and Dignity:** Treat all individuals with respect, regardless of gender, race, ethnicity, religion, age, disability, or economic background.
2. **Professionalism:** Communicate and interact in a professional manner, ensuring a supportive and harassment-free experience for all.
3. **Integrity:** Maintain honesty and transparency in all transactions, feedback, and reviews on the platform.
4. **Privacy:** Protect the personal information of all participants, ensuring it is only used for the intended purposes of the platform.
5. **Accountability:** Take responsibility for actions and strive to resolve conflicts or complaints constructively.

**Expectations for Participants**

**Students**

* Provide accurate information when registering and placing orders.
* Respect the time and efforts of tiffin providers by placing orders responsibly and adhering to payment schedules.
* Offer constructive feedback and communicate any issues respectfully.

**Tiffin Service Providers**

* Ensure meals are prepared in a hygienic and safe environment.
* Deliver meals promptly and consistently, as agreed upon with the students.
* Address feedback professionally and strive to improve services where needed.

**Development Team**

* Ensure the platform remains functional, secure, and user-friendly.
* Address user queries and technical issues promptly.
* Regularly update and improve the platform to meet participant needs.

**Unacceptable Behavior**

The following behaviors are strictly prohibited:

* Harassment, discrimination, or any form of verbal or physical abuse.
* Spreading false information or engaging in fraudulent activities.
* Sharing or misusing participants’ personal or financial information.
* Any action that disrupts or undermines the platform’s purpose and values.

**Reporting Violations**

If you witness or experience any behavior that violates this Code of Conduct:

1. Report the issue via the platform’s "Report an Issue" feature or email [support@dabbewala.com].
2. Provide detailed information, including the nature of the violation, relevant parties involved, and any supporting evidence.
3. All reports will be reviewed promptly, and necessary actions will be taken while maintaining confidentiality.

**Enforcement**

* Participants found in violation of this Code of Conduct may face actions such as warnings, suspension, or permanent removal from the platform, depending on the severity of the offense.
* The development team reserves the right to modify or update the Code of Conduct to ensure alignment with the platform’s values and objectives.

**Acknowledgment**

By participating in the Dabbewala Project, you agree to adhere to this Code of Conduct and contribute to a positive, inclusive, and respectful community.

Thank you for helping us make the Dabbewala Project a safe and empowering platform for all!